



UNYTOUCH
MANUFACTURING

STANDARD WARRANTY

APPLICATION: This Standard Warranty applies only to Product purchased new and unused directly from Unytouch Manufacturing Inc. ("Unytouch") or from an Authorized Reseller, and applies only to the original retail purchaser ("End-user") and is not transferable.

WHAT AND HOW LONG: Under this Standard Warranty, Unytouch warrants the Product against any and all defects in materials and workmanship for a period of ONE (1) YEAR (for Touch Monitors, All in One's, Open Frame Monitors, Resistive Touch Sensors, Capacitive Touch Sensors, IR Touch, SAW Touch and Touch Sensor Electronics) from the date of the original retail purchase. Should the original retail invoice or receipt not be available, the applicable warranty period will begin on the date of manufacture as recorded by Unytouch. Accessories to above items such as (Printers, MSRS etc.) have a standard 1 Year depot warranty unless otherwise specified.

WARRANTY PROCESS: If the appearance or function of the Product displays a defect, the End-user must first obtain a Return Material Authorization ("RMA") number from Unytouch at www.unytouch.ca/support. You will be asked to provide your name, address, telephone number, and proof of the original purchase (receipt) containing a description of the product(s), purchase date, and the appropriate serial number(s). Failure to leave this information may delay warranty service. Products returned without an RMA number will be refused.

The End-user is responsible for packaging, insuring and safely shipping the defective Product at its own expense to Unytouch or an Authorized Service Center, in the End-user's sole discretion. Unytouch will not be responsible for any damage to the Product that occurs in transit to Unytouch.

Upon receipt of the defective Product, Unytouch will, at no charge to the End-user, repair or replace the defective Product (or one or more defective components, all in the sole discretion of Unytouch), with the same or an equivalent Product, and will then return the Product to the address supplied by the End-user by regular ground delivery (expedited handling can be arranged at the End-user's expense) using new or refurbished replacement parts at the discretion of Unytouch. The Product as returned to the End-user will remain under warranty for the remainder of the original ONE (1) year warranty period. If any Product returned as 'defective' is determined by Unytouch, in its sole discretion, to be fault-free, Unytouch will be entitled to charge the End-user an inspection fee.

EXCLUSIONS AND LIMITATIONS: This Standard Warranty applies only to hardware products sold by Unytouch or and through Authorized Unytouch Resellers. It does not apply to any third party hardware products or any software, even if packaged or sold with Unytouch hardware. Third party manufacturers, suppliers, or publishers may provide their own warranties. Unytouch and its Authorized Service Centers are not liable for any damage to or loss of any programs, data, or other information stored on any media, or any non-Unytouch product or part. This Standard Warranty does not apply to (a) damage caused by accident, abuse, misuse, misapplication, or non-Unytouch products; (b) damage caused by service (including upgrades and expansions) performed by anyone who is not an Authorized Service Center; (c) Products or a parts that have been modified without the written permission of Unytouch or (d) Products from which the Unytouch serial number has been removed or defaced.